1. Led server infrastructure development, quality assurance, staging and production systems.
2. Maintained flexible schedule and responded to after-hours and weekend emergencies.
3. Standardized job tasks and trained junior team members on industry best practices and standards.
4. Designed and evaluated WAN and LAN connectivity technologies.
5. Monitored networks and network devices to resolve technical problems quickly.
6. Analyzed complex project server issues and worked on large enterprise and business-critical applications.
7. Resolved issues and escalated problems with knowledgeable support and quality service.
8. Optimized system security and performance with proactive changes such as [Type] and [Type].
9. Implemented, developed and tested installation and update of file servers, print servers and application servers in all departments.
10. Planned and implemented [Type] upgrades to system hardware and software, resulting in [Result].
11. Developed and maintained courteous and effective working relationships.
12. Enhanced availability of infrastructure through enterprise-wide planning, thorough testing, efficient implementation and comprehensive support.
13. Performed network security design and integration duties.
14. Diagnosed and executed resolution for all network and server issues.
15. Made recommendations regarding information technology infrastructure overhauls.
16. Saved $[amount] by implementing cost-saving initiatives that addressed long-standing problems.
17. Developed team communications and information for meetings.
18. Maintained excellent attendance record, consistently arriving to work on time.
19. Delivered [product or service] to customer locations within specific timeframes.
20. Drove operational improvements which resulted in savings and improved profit margins.